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## REGISTER OF COMPLAINTS - 2024

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Date of Complaint	Reason for Complaint	Comment
January 2024  INX 9531	Vibration	<ul style="list-style-type: none"> <li>• A complainant contacted the BHO complaints line on 19 January regarding blast vibration experienced during the blast conducted on the evening of 18 January.</li> <li>• A BHO representative contacted the complainant to discuss their concerns and visited the complainant's home on 23 January to further discuss the complaint and inspect and photograph the complainants' residence.</li> <li>• Vibration levels recorded by BHO compliance blast monitors were below licence limits for the blast on the evening of 18 January.</li> </ul>
February 2024	No complaints	<ul style="list-style-type: none"> <li>• The EPA contacted BHO due a complaint made to them from a member of the public regarding the blast of 23 February.</li> <li>• A BHO representative provided blast data to the EPA and no further action was taken by the EPA.</li> <li>• Vibration levels recorded by BHO compliance blast monitors were below licence limits for the blast on the evening of 23 February.</li> </ul>
March 2024	No complaints	
April 2024	No complaints	
May 2024	No complaints	
June 2024	No complaints	
July 2024	No complaints	
August 2024	No complaints	

**BROKEN HILL OPERATIONS PTY LTD**

<b>Date of Complaint</b>	<b>Reason for Complaint</b>	<b>Comment</b>
September 2024	No complaints	
October 2024	No complaints	
November 2024	No complaints	
December 2024	No complaints	